

New eAccess Login Changes Coming June 28th...

Effective June 28, 2016, The Nova Scotia Prescription Monitoring Program's eAccess application will move to a new and improved login portal. The new login portal will bring registered users improved functionality and the ability to reset their own passwords online without contacting PMP directly.



Username and Password Change:

Registered eAccess users who do not already have a Blue Cross ePay Provider Portal login will be sent two emails the night before. The first will contain your new auto-generated username, and the second will contain your temporary password. On your first visit, you will be prompted to choose a new password and five security questions. Please notify our office if your email has changed to make sure you receive your new login information.

For those who already log into the Blue Cross ePay Provider Portal, your existing username and password will now be used for eAccess as well.

Support:

Please be advised that eAccess will not be available from 12am to 7am on June 28th. After completion all eAccess inquiries can be made to the PMP phone line, 902-496-7123 or 1-877-476-7767. The new phone menu will have two options. Option one for eAccess technical support, available Monday to Friday, 8am to 8pm. Option two is available for all other inquiries Monday to Friday, 8am to 5pm.